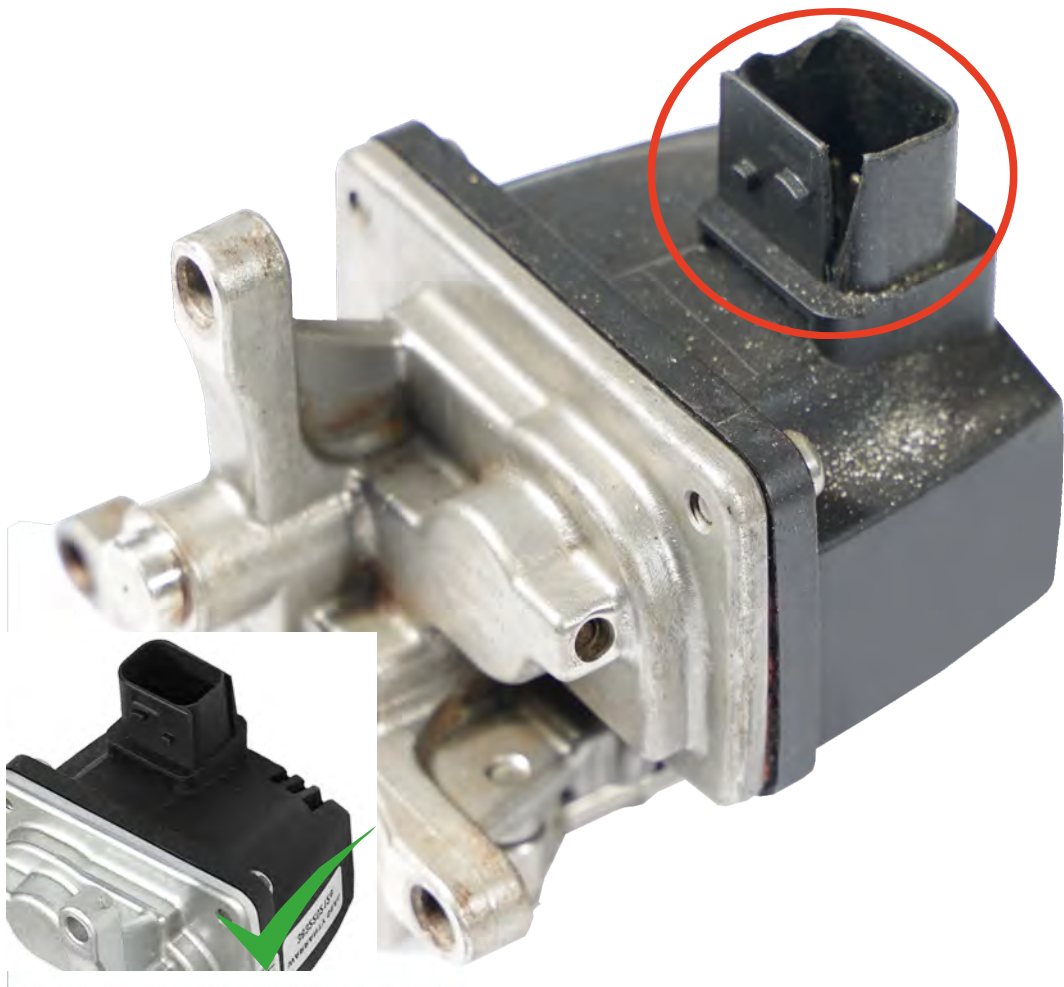


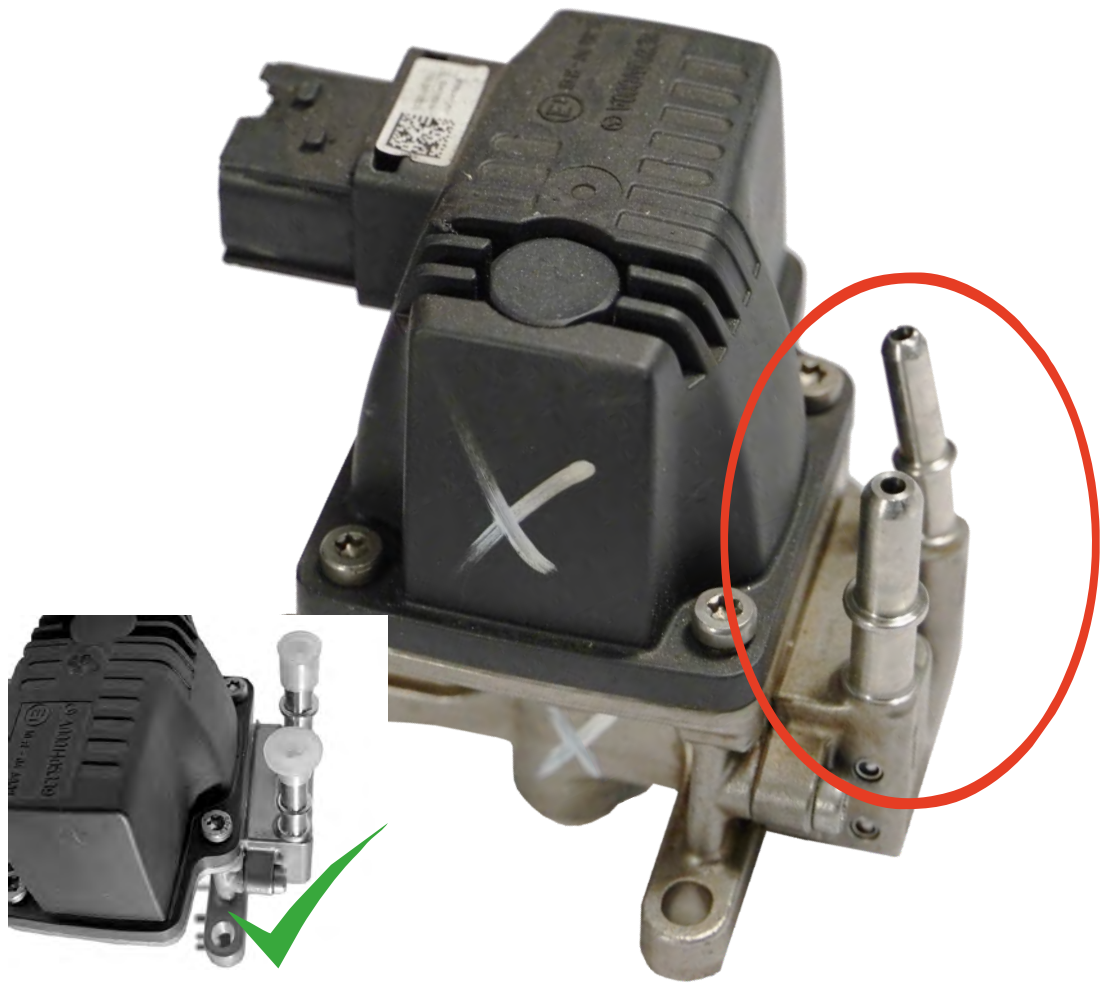
**GENERAL TERMS AND CONDITIONS FOR RETURNING
THE ADBLUE DIFFUSER**



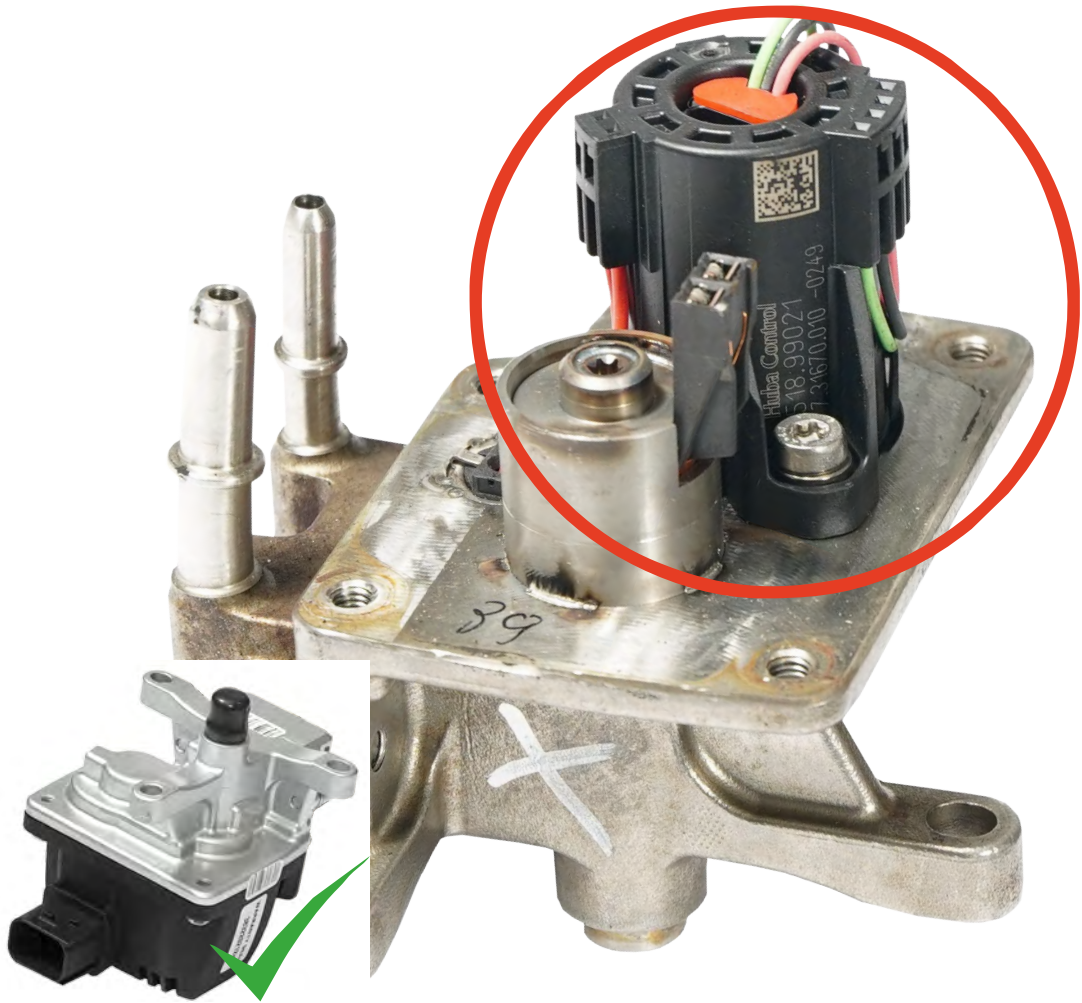
DAMAGED ELECTRONIC SOCKET



DAMAGED OR MISSING STUB



DISASSEMBLED CORE



DAMAGED HOUSING



ADBLUE CORE RETURN ACCEPTANCE CRITERIA

1. Returned used products should be the Original Equipment (OE). Copies products will not be accepted.
2. The products used must be complete, completely assembled. Burned products or any used products that have been damaged or destroyed due to improper handling during disassembly, operation or transportation will not be accepted. For example: damaged or burdned electronic socket, damaged spit/stud socket, luquid entering the electronic part, damage to the housing.
3. No previous attempts to rebuild the element have been made.
4. Rust on the outer surface of the elements is allowed. Internal surfaces and components may only show signs of rust. Large traces of rust due to improper storage are unacceptable.